Voice over IP (VoIP)

Link your locations and business processes through optimal communications solutions.

More and more, voice and data communications are merging. Take advantage of these synergies and use Voice over IP (VoIP) to make phone calls via your data networks. Sycor is your expert partner for the entire communications process.

In the face of expansion, businesses are often confronted with the question of how to configure communications between their sites. On the one hand, data lines must be provided for exchanging information via computers, while on the other hand, channels for communicating by telephone (landline or cell phone) must also be established. If both of these communication processes are handled separately, operations become overly complicated and expensive.

Sycor is an experienced and reliable provider of comprehensive voice and data communication services. We offer tailored solutions for all your needs, including conventional IP telephony via data networks, security solutions, and landline, cellular line and toll-free numbers. We can also offer electronic billing of your telephone connections featuring direct integration with your ERP system. We support your entire communications process and provide advice on implementing complete IP telephony systems based on Cisco Unified Communication.

We also install and operate these systems for you. First, we analyze your entire network (LAN & WAN) and determine potential cost savings. We then build an IP-based infrastructure for your communication network. In this way, you can easily incorporate your mobile users into the network. All your users can use additional services such as Contact Center functionalities, CTI or Unified Messaging. This company-wide communications concept increases the accessibility of your employees and reduces waiting times for outside calls. You can easily integrate other locations into your communications processes. Thanks to the simplified infrastructure, you profit from lower costs, easier administration and new communications applications.

And who profits the most from all this? Your customers.

Your challenges:

- High telecommunications costs
- Heterogeneous IT landscape
- High support costs for IT infrastructure
- Different network technology (WAN/LAN) and telecommunications providers
- New telecommunications requirements are implemented too slowly and are too expensive
- Lack of human resources
- High costs of training employees

Your advantages:

- Boosts customer satisfaction
- New process possibilities thanks to additional applications
- Lowers the cost of calls and operating costs
- Increases accessibility by phone
- Combination of voice and data information
- Flexible and scalable solutions
- Homogeneous IT landscape is easy to manage

Your contact:

Michael Ibach
Chief Executive Officer

michael.ibach@sycor-asia.com
+65 65 76 42 70